

# WILDSIDE *of*



# CONTENTS

## 3 WHAT'S ON

## 4 FOUR COMMON MISTAKES COMPANIES MAKE WHEN BOOKING TRAVEL

## 6 THERE'S A KWAZULU OP MY STOEP- TOP 5 THINGS TO DO IN RICHARDS BAY

## 8 QANTAS OPERATES FIRST ZERO WASTE FLIGHT



# WHAT'S ON

*YOUR GUIDE TO THE BEST UPCOMING EVENTS AND ATTRACTIONS IN SOUTH AFRICA*

### FIRST THURSDAY NIGHT MARKET AT BOTANIK SOCIAL HOUSE

[Botanik Social House](#) Launches First Thursday Winter Night Markets (Cape Town, South Africa) Step into a forestry of fashion, food and festivities at the Botanik Social House Night Markets every First Thursday through Winter 2019.

The monthly First Thursday Night Markets, set to take place on 4 July, 1 August and 5 September 2019, are set to host a collection of Cape Town and South Africa's most sought-after trending retail vendors.

Doors open at 6pm. Entrance is free, and each guest will receive a complimentary Belvedere cocktail upon arrival. Tropical House and Ibiza sunset lounge music DJ performances throughout the evening to set the ambiance.

Explore more than 34 stalls offering sustainable and local fashion, art, beauty and one-of-a-kind décor and jewellery pieces.

### BOTANIK FIRST THURSDAY NIGHT MARKET DIARY LISTING:

Where: 54 Queen Victoria St, Cape Town City Centre, Cape Town, 8001

When: First Thursday 4 July 2019

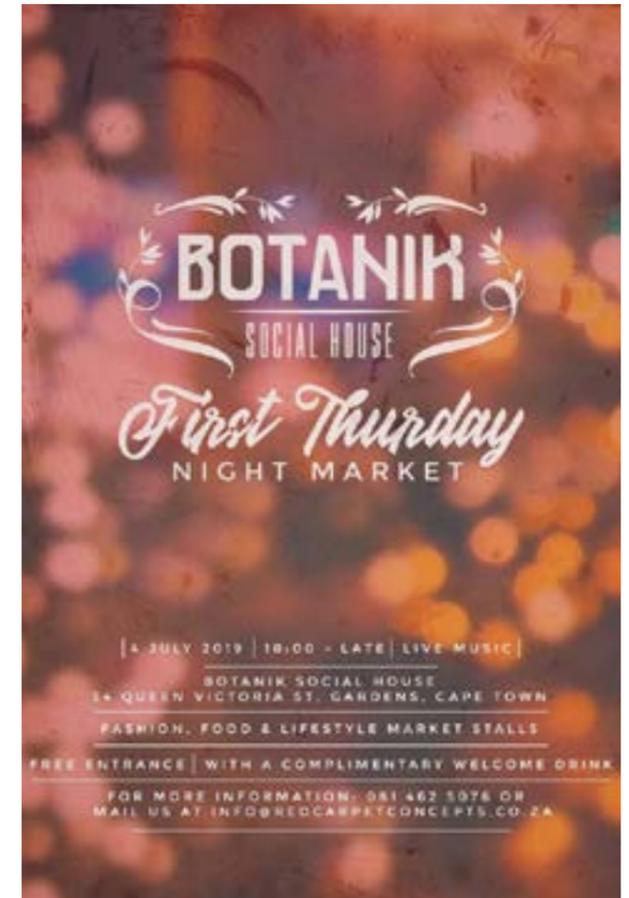
Contact: 081 462 5076

For More info: [melissa@redcarpetconcepts.co.za](mailto:melissa@redcarpetconcepts.co.za)

Event Page: <https://www.facebook.com/events/893395021008860/>



4 July 2019



26 - 28 July 2019

[De Hoop Collection's](#) annual and eagerly awaited Wine Whales and Music Weekend from 26 July to 28 July 2019 – a splendid three-day soirée of wine, whales and music and more.

Cost: from R1 152 per person per night sharing in a Rondawel to R2 611 per person per night sharing in a Suite (minimum two night stay on a dinner, bed and breakfast basis). Rate includes wine-tastings, breakfasts (Saturday & Sunday), Dinner (Friday & Saturday), High Tea, Music, and Whale presentation. Drinks and guided activities excluded. Cost: Eco-Boat cruises - R350 per person; guided Bird Walk - R150 per person; Chocolate-making workshop - R90 per person. Children 12 and under, half price.

Booking is essential for this calendar favourite.

Phone 021-422 4522

Email [res@dehoopcollection.co.za](mailto:res@dehoopcollection.co.za)

# Four common mistakes companies make when booking travel



Andrew Grunewald - FCBT



Would you balance your business accounts yourself just because you know how to use Excel? You might, but it will take a great deal longer than paying an expert to do it for you.

Of all the “epic fails” SMEs encounter to save a few Rands by doing things themselves, bad travel experiences are among the worst. Ask any jetlagged traveller who’s been stranded in an airport for eight hours waiting for their connecting flight.

[Flight Centre Business Travel](#) (FCBT) Brand Leader Andrew Grunewald shares four of the most common mistakes SMEs make when booking travel:

## 1. Thinking organising travel is ‘easy’

How difficult can it be to book a quick Jo’burg to Cape Town flight for a meeting?

The truth is that travel management isn’t as simple as booking a simple domestic return flight and arriving at the airport in time. And, buying travel is nothing like buying coffee for the office either.

In addition to the minefield of rules that govern travel – from flight change fees to visa requirements – travel is also highly emotive. You’re dealing with your employee’s time and comfort, and as a result their productivity.

The cost of getting it wrong is more than the time and money it will take to fix the problem, like paying a change-fee; it’s the wellbeing of the traveller affected... the person who you’ve entrusted to close that important deal for the company whose performance and morale is now affected because their travel plans have been disrupted due to unexpected events.

## 2. Ignoring the importance of ‘little’ expenses

If you’re not actively managing your business travel spend, you might not even realise how much you spend on the ‘little things’ like change fees, taxes and visas. Seemingly small items, such as baggage fees and airport parking - can add up to substantial amounts for the company.

However, these expenses are negligible when compared to the unproductivity of having an inexperienced staff member spend hours trying to arrange their business travel and the time taken to reconcile your travel expenses on their return.

## 3. Assuming the company is too small for a travel policy

Guidelines on travel arrangements should be clear for everyone in the company, even if you work with a small team. But, does it really make sense to craft a proper travel policy for yourself and your staff that dictates the

terms under which travel is planned, approved, booked and carried out?

“Just because you may be a smaller business, doesn’t mean you shouldn’t have a travel policy. If anything, it’s even more reason to have one. Smaller companies typically don’t have the buffer bigger businesses have when it comes to wastage. A travel policy helps you keep track of what you’re spending on your business travel, as well as puts in place rules that avoid unnecessary expenditure,” says Grunewald.

A travel policy also helps you take back the control when it comes to streamlining your processes and reducing your costs by ensuring there’s no uncertainty among employees on what type of travel is booked and how. You can also save by outlining clearly in your policy what will be covered as an expense and what isn’t permissible.

## 4. Trying to cut costs by cutting out the experts

Every Rand saved makes a difference to your bottom line and, if you charge by the hour, what does it cost

you and your staff to manage your travel every month instead of outsourcing it?

Imagine all the time spent comparing flight costs and travel times, getting to the airport to catch the red-eye flight from Johannesburg to Cape Town, only to realise you’ve booked it from Cape Town to Johannesburg. And take into consideration the time and money wasted having to change the booking, wait for the next flight, possibly reschedule all your meetings, and miss an opportunity to conclude an important deal.

“There’s a misconception among many SME businesses that if they book their business travel themselves, it will be quicker and cheaper. In most instances, this simply isn’t true. You can solve all four of the above mistakes by simply partnering with a travel management company who have the experts in place to effectively manage your travellers and travel programme,” says Grunewald.

Yes, you’ll pay a transaction fee for using a TMC like FCBT, but it will save you both time and money in the long run.

# There's A Kwazulu Op My Stoep Top 5 Things To Do In Richards Bay

You may be forgiven for having Richards Bay off your radar when it comes to domestic travel but rest assured there is plenty to do, see, taste, tempt and tantalise. This coastal town, located on a 30km<sup>2</sup> lagoon of the Mhlatuze River in KwaZulu-Natal, situated halfway between Durban and Kosi Bay, boasts one of South Africa's largest harbours and forms the tourist gateway to Zululand and Maputaland. Its favourable climate all year round and awe-inspiring wetlands, unspoilt beaches, rich culture and an abundance of activities, make for an ideal destination for any traveller.

General Manager of BON Hotel Waterfront Richards Bay André de Klerk, shares with us his TOP 5 list of things to do in the area, adding that whether you are travelling as a couple, a family or attending a conference, there is something for everyone –

## Hang with the locals

Lunch at the harbour is a must – enjoy delicious authentic curry dishes along with other mouth-watering options – but get there before 11h00 because it gets packed very quickly. The best spot to eat at is the kid-friendly, cosy KNK Curry restaurant.

## Just cruising

Whilst you are hanging with your chouras at the harbour, hop onto the harbour cruise which takes you around the beautiful and scenic Tuzi Gazi Waterfront. The kids will love the dolphins skimming the wake or, even better, take a whale-watching trip and witness these majestic beasts from as close as 50 metres away.

## Cool runnings

The ever popular 5km Park Run on Saturday mornings sees the route going along the beach and through the forest over a mixture of gravel, trail paths, grass and piers – a refreshing, exhilarating start to your day. If running is not your thing but you are still keen to get in a bit of exercise, rent a kayak or hit the beach for a swim or kite surf.

## You game?

Just an hour out of Richards Bay is the Hluhluwe Game Reserve, the oldest proclaimed nature reserve in Africa known for its rich wildlife and conservation efforts. Home to the Big 5, you are assured of spotting all and more on a game drive or bush walk.



*Above - Tuzi Gazi Waterfront*

*Below: View of harbour from BON Hotel Waterfront*



## Hey brew

On the way to the game reserve, or better yet on the way back to your hotel, stop by Zululand Brewery - known as the smallest brewery on the KZN Brew Route, it is renowned for its flagship beer, the famous Zulu Blonde - cheers!

Other Richards Bay attractions include Empangeni Golf Course, Shakaland, Greater St Lucia Wetland Park, Emangeni Museum, Durnford Lighthouse, Naval Island, Pelican Island, Ten-Pin Bowling at Boardwalk Mall and The Crocodile Farm.

Come on over!



## AFRICAN BUSINESS EXCELLENCE AWARDS BEST INDEPENDENT TRAVEL AND CONSERVATION PUBLICATION

2019

Wildside is an award winning South African publication giving readers insight into the world of travel and adventure as well as highlighting important conservation issues.

Wildside is about quality content, enthralling stories, and beautiful photography on travel, adventure, and conservation.

[SUBSCRIBE HERE](#)

[www.wildsidesa.co.za](http://www.wildsidesa.co.za)



## Winter Special

### GOODERSON DRAKENSBURG GARDENS

**R699** PP Bed & Breakfast

**FREE** round of Adventure golf for the whole family

Gooderson Drakensberg Gardens Golf & Spa Resort is the idyllic getaway to beat the winter blues.

Relax with a soothing sauna or steam room at the Wellness Centre; get cozy around the fireplace or enjoy a invigorating hike or MTB ride. The mountains are yours to explore.

Who knows you may even be lucky enough to experience the berg dusted with the first snow.

ALL RATES ARE PER PERSON PER NIGHT SHARING  
Valid 1 May - 31 August 2019



CENTRAL RESERVATIONS  
Tel: +27 (31) 337 4222  
[www.goodersonleisure.co.za](http://www.goodersonleisure.co.za)



## SOUTH AFRICA Safari with Soul



Reservations  
+27 11 300 8888  
[www.tintswalo.com](http://www.tintswalo.com)



## QANTAS OPERATES WORLD'S FIRST ZERO WASTE FLIGHT

The first-ever commercial flight to produce no landfill waste took to the skies last week, marking the start of Qantas' plan to cut 100 million single-use plastics by end-2020 and eliminate 75 per cent of the airline's waste by end-2021.

All inflight products on board QF739, flying from Sydney to Adelaide and staffed by cabin crew from the Qantas 'Green Team', will be disposed of via compost, reuse or recycling.

Speaking today at the flight's departure, Qantas Domestic CEO Andrew David said the trial flight was an important milestone for the national carrier's plan to slash waste.

"In the process of carrying over 50 million people every year, Qantas and Jetstar currently produce an amount of waste equivalent to 80 fully-laden Boeing 747 jumbo jets," Mr David said.

"We want to give customers the same level of service they currently enjoy, but without the amount of waste that comes with it."

Mr David said this flight would typically produce 34 kilograms of waste – with the Sydney to Adelaide route producing 150 tonnes of waste annually.

"This flight is about testing our products, refining the waste process and getting feedback from our customers," he said.

About 1000 single-use plastic items were substituted with sustainable alternatives or removed altogether from the flight, including individually-packaged servings of milk and Vegemite.

Alternative products used during the flight include meal containers made from sugar cane and cutlery made from crop starch, all of which is fully compostable.

At the end of the meal service, Qantas cabin crew collected the items left over for reuse, recycling or composting in multiple waste streams.

Customers used digital boarding passes and electronic bag tags where possible, with staff on hand to make sure any paper passes and tags were disposed of sustainably.

The Qantas lounges at Sydney Airport's domestic terminal also went 'green' for the flight, with multiple waste streams in use.

In its effort to remove 100 million single use plastic items every year by the end of 2020, Qantas and Jetstar will replace 45 million plastic cups, 30 million cutlery sets, 21 million coffee cups and 4 million headrest covers with sustainable alternatives.

Airlines are legally required to dispose of some materials permanently, such as quarantined food from international flights. Qantas will work with suppliers and government to reduce the volume of this waste.

The national carrier's waste reduction initiative has been called *The Bowerbird Project*, named after the Australian bird that reuses small plastic items. The name was nominated by a cabin crew member in a staff competition.

The zero waste flight will be 100 per cent carbon offset. Qantas operates the largest carbon offset scheme in the aviation industry, with a passenger offsetting their flight every minute. From mid-2019, customers will earn 10 Qantas Points for every dollar spent offsetting their travel from Australia, which is the highest standard earn rate of any frequent flyer initiative.

Last year, Qantas operated the first biofuel flight between Australia and the United States using biofuel processed from mustard seed, and in 2012 Qantas and Jetstar operated Australia's first biofuel trial flights.

## WORLD'S FIRST ZERO WASTE FLIGHT

QF739, Sydney to Adelaide, 8 May 2019



Every inflight item will be composted, reused or recycled.



1000 single-use plastic items removed or substituted from flight.



QF739 normally generates 34kg of waste.

### Qantas Partner BioPak's sustainable products include



**Paper BioCups**  
with plastic made from plant matter, not oil. Fully compostable.



**BioNapkins**  
made with Forest Stewardship Council certified pulp. Fully compostable.



**BioCane food container**  
made from sugar cane pulp left over from refineries. Fully compostable.



**BioPlastic cutlery**  
produced from starch sourced from non-GMO crops.

### Qantas partner SUEZ will dispose of items sustainably

#### COMPOSTING



Organic material is shredded and kept moist for months.



Micro-organisms are released to break down material.



Final product used on farms, in factories and in gardens.

#### RECYCLING AND REUSE



Plastic, paper, glass and aluminium packaging will be recycled into new products.



Non-recyclable plastics transformed into a type of non-fossil fuel called PEF, used in cement making.